

Bureau of Health Care Quality & Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN119AGC	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/10/2008
NAME OF PROVIDER OR SUPPLIER HORIZON HILLS RSD GRP CARE 1		STREET ADDRESS, CITY, STATE, ZIP CODE 8115 MOHAWK LN RENO, NV 89506		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
Y 000	Initial Comments The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility from 12/9/08 to 12/10/08. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for seven Residential Facility for Group beds for elderly disabled persons, Category I residents. The census at the time of the survey was six. Six resident files were reviewed and four employee files were reviewed. One discharged resident file was reviewed. The following deficiencies were identified:	Y 000		
Y 053 SS=D	449.194(4) Administrator's Responsibilities-Complete Rec NAC 449.194 The administrator of a residential facility shall: 4. Ensure that the records of the facility are complete and accurate. This Regulation is not met as evidenced by: Based on record review, observation and interview on 11/9/08, the administrator failed to keep a complete personnel record for 1 of 4	Y 053		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 053	Continued From page 1 employees (Employee #4). Severity: 2 Scope: 1	Y 053			
Y 067 SS=A	449.196(1)(c) Qualifications of Caregiver- Read regulation NAC 449.196 1. A caregiver of a residential facility must: (c) Understand the provisions of NAC 449.156 to 449.2766, inclusive, and sign a statement that he has read those provisions. This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to ensure 1 of 4 caregivers read the provisions of NAC 449.156 to 449.2766 and signed a statement that she has read those regulations (Employee #4). Severity: 1 Scope: 1	Y 067			
Y 069 SS=F	449.196(1)(e) Qualifications of Caregiver-Meet needs NAC 449.196 1. A caregiver of a residential facility must: (e) Possess the appropriate knowledge, skills and abilities to meet the needs of the residents of the	Y 069			

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Y 069	Continued From page 2 facility. This Regulation is not met as evidenced by: Based on observation, record review and interview on 12/9/08, the facility hired a caregiver (Employee #4) that did not possess the appropriate knowledge, skills and abilities to meet the needs of 6 of 6 residents (Resident #1, #2, #3, #4, #5 and #6). Severity: 2 Scope: 3	Y 069			
Y 070 SS=D	449.196(1)(f) Qualifications of Caregiver-8 hours training NAC 449.196 1. A caregiver of a residential facility must: (f) Receive annually not less than 8 hours of training related to providing for the needs of the residents of a residential facility. This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to ensure 1 of 4 caregivers received eight hours of annual training (Employee #1). Severity: 2 Scope: 1	Y 070			
Y 088 SS=C	4493199(4) Staffing Schedule NAC 449.199 4. The administrator of a residential facility shall maintain monthly a written schedule that includes the number and type of members of the staff of the facility assigned for each shift. The schedule	Y 088			

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Y 088	Continued From page 3 must be amended if any changes are made to the schedule. The schedule must be retained for at least 6 months after the schedule expires. This Regulation is not met as evidenced by: Based on record review and interview on 12/9/08, the administrator failed to post a monthly staffing schedule and maintain copies of the staffing schedule for the last six months. Severity: 1 Scope: 3	Y 088			
Y 103 SS=F	449.200(1)(d) Personnel File - NAC 441A NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee. This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to ensure that one caregiver (Employee #4) complied with NAC 441A.375 regarding tuberculosis testing to protect 6 of 6 residents (Resident #1, #2, #3, #4, #5 and #6). This was a repeat deficiency from the 1/10/08 State Licensure survey. Severity: 2 Scope: 3	Y 103			

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Y 104	Continued From page 4	Y 104		
Y 104 SS=A	<p>449.200(1)(e) Personnel File - References</p> <p>NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (e) Evidence that the references supplied by the employee were checked by the residential facility.</p> <p>This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to have evidence of references on 1 of 4 employees (Employee #4).</p> <p>Severity: 1 Scope: 1</p>	Y 104		
Y 105 SS=D	<p>449.200(1)(f) Personnel File - Background Check</p> <p>NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive.</p> <p>This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to ensure 1 of 4 caregivers met background check requirements (Employee #4).</p> <p>Severity: 2 Scope: 1</p>	Y 105		

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Y 106 Y 106 SS=D	Continued From page 5 449.200(2)(a) Personnel File - 1st aid & CPR NAC 449.200 2. The personnel file for a caregiver of a residential facility must include, in addition to the information required pursuant to subsection 1, (a) A certificate stating that the caregiver is currently certified to perform first aid and cardiopulmonary resuscitation. This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to ensure that 1 of 4 caregivers were trained in first aid and cardiopulmonary resuscitation (Employee #4). Severity: 2 Scope: 1	Y 106 Y 106			
Y 178 SS=F	449.209(5) Health and Sanitation-Maintain Int/Ext NAC 449.209 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained. This Regulation is not met as evidenced by: Based on observation and staff interview on 12/9/08, all mini-blinds in the facility and the fan in the northwest bedroom were covered with a thick accumulation of dust.	Y 178			

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Y 178	Continued From page 6	Y 178		
Y 592 SS=H	<p>Severity: 2 Scope: 3</p> <p>449.268(1)(c) Resident Rights</p> <p>NAC 449.268</p> <p>1. The administrator of a residential facility shall ensure that:</p> <p>(c) The residents are treated with respect and dignity.</p> <p>This Regulation is not met as evidenced by: Based on observation, interview and record review from 12/9/08 to 12/10/08, the administrator failed to ensure 3 of 6 residents were treated with respect and dignity (Resident #1, #5 and #6).</p> <p>Findings include:</p> <p>On 12/9/08, interviews were conducted with three residents who were oriented to person, place and time.</p> <p>Resident #1 reported Employee #4 had been working at the facility for at least the past five months. The resident stated that during that time, the employee was rude to him and yelled at him and the other residents. He stated that the employee would not let him smoke and gave him the wrong medications at times. He also reported that he complained about Employee #4 to the facility administrator but "it didn't do any good." He related that he could not remember when he spoke to the administrator about his concerns.</p>	Y 592		

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Y 592	<p>Continued From page 7</p> <p>Resident #5 reported she observed Employee #4 yelling at Residents #1 and #6 on many occasions.</p> <p>Resident #6 reported Employee #4 yelled in her face and once gave her the wrong medication that made her very drowsy and sleepy.</p> <p>Employee #1, the administrator, reported that he recalled Resident #1's complaint about Employee #4 and that he had spoken to the employee. He stated he did not document the resident's complaint, his conversation with Employee #4 or any other actions taken. The administrator admitted he had not let the complainant know he had talked to the employee about her behavior.</p> <p>When questioned about Employee #4, the administrator stated the employee had only worked at the facility for a couple weekends in the past few weeks to him help out, but could not produce copies of any written schedules to show staffing assignments. A review of resident medication administration records (MARs) dating back to June of 2008 was conducted. Employee #4's initials were found on the MARs dating back to 6/14/08 indicating she had been assisting the six residents with their medications starting seven months ago. The administrator had no evidence Employee #4 had attended a medication administration training course and passed the required examination.</p> <p>During an interview on 12/10/08, Employee #4 stated that she began working at the facility during the summer and had been recently started working on weekends to help out the administrator. She reported had no prior experience before being hired and had not received any training on how to work with</p>	Y 592			

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Y 592	Continued From page 8 "mentals," the employee's description of the residents of the facility. The employee denied she had yelled at any of the residents but related that some of the residents were very difficult to work with and gave her "a hard time." Severity: 3 Scope: 2	Y 592			
Y 596 SS=D	449.268(1)(g) Resident Rights NAC 449.268 1. The administrator of a residential facility shall ensure that: (g) Residents are aware that they may file a complaint or grievance with the administrator and that a resident who files such a complaints receives a response in a timely manner. This Regulation is not met as evidenced by: Based on review of facility procedures, resident and staff interviews on 12/9/08, the facility failed to follow it's grievance complaint procedure for 1 of 6 residents (Resident #1). See Tag Y592. Severity: 2 Scope: 1	Y 596			
Y 876 SS=F	449.2742(4) NRS 449.037 NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of	Y 876			

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Y 876	Continued From page 9 controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met. This Regulation is not met as evidenced by: NRS 449.037(6) The Board shall adopt separate regulations regarding the assistance which may be given pursuant to NRS 453.375 and 454.213 to an ultimate user of controlled substances or dangerous drugs by employees of residential facilities for groups. The regulations must require at least the following conditions before such assistance may be given: (e) The employee has successfully completed training and examination approved by the Health division regarding the authorized manner or assistance. Based on record review on 12/9/08, the facility failed to ensure that 1 of 4 caregivers (Employee #4) had successfully completed the required training and examination approved by the Health Division prior to assisting 6 of 6 residents with their medications (Resident #1, #2, #3, #4, #5 and #6). Severity: 2 Scope: 3	Y 876			
Y1001 SS=D	449.2758(1) Training Requirements NAC 449.2758 1. Within 60 days after being employed by a residential facility for elderly or disabled persons, a caregiver must receive not less than 4 hours of training related to the care of those residents. 2. As used in this section, " residential facility for elderly or disabled persons " means a residential	Y1001			

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Y1001	<p>Continued From page 10</p> <p>facility that provides care to elderly or disabled persons who require assistance or protective supervision because they suffer from infirmities or disabilities.</p> <p>This Regulation is not met as evidenced by: Based on record review on 12/9/08, the facility failed to ensure that a minimum of 4 hours of training related to the care of elderly and disabled residents was received within 60 days of hire by 1 of 4 employees (Employee #4).</p> <p>Severity: 2 Scope: 1</p>	Y1001			

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